

Centre Number	Candidate Number

Candidate Name _____

UNIVERSITY OF CAMBRIDGE ESOL EXAMINATIONS

English for Speakers of Other Languages

Cambridge ESOL Entry 2 Certificate in ESOL Skills for Life

[Reading]

0784

Test 052

Candidates answer on the question paper.
No additional materials are required.

TIME 1 hour

Do not open this paper until your teacher tells you to.

Write your name, Centre number and candidate number at the top of this page.

You have **1 hour** to answer these questions.

Write clearly in **pen**, not pencil.

Write your answers on the question paper.

You can use an English-English dictionary.

Each task tells you:

- how much to write
- how much time to spend
- how many marks you can get.

This question paper consists of 7 printed pages and 1 blank page.

100/3930/2 M/102/4823

Part 1

(About 15 minutes)

Look at this message from your friend Nada.

Hello,

How are your English classes at college? Do you have nice teachers?

I want to find a good college to study English – I'd like to improve my speaking and listening. My writing is fine now, and I can read well enough, but I need help with computing. Then maybe I can get a job.

You know that I am disabled – I can't walk very far. I need a college very near an underground station. Do you think your college would be good for me?

Thanks and best wishes

Nada

Question 1

(1 mark)

Why is Nada writing to you? Tick (✓) one box.

- to give advice about studying English
- to ask for advice about where to study
- to ask how to get to your college

Question 2

(4 marks)

What would Nada like to do better? Write YES or NO.

- Speaking and Listening
- Reading
- Writing
- Computing

Question 3

(2 marks)

What does Nada hope to do after her course?

.....

Now look at the leaflet about 2 college buildings.



**Hammersmith
& West London College**
Gliddon Road, Barons Court, London
W14 9BL



**Acton
& West London College**
Mill Hill Road, Acton, London W3 8UX



Nearest over-ground train station: Kensington Olympia (from Clapham Junction and Willesden Junction) 15 minute walk to College.



Nearest Underground (Zone 2): Barons Court for Piccadilly and District Lines 5 minute walk to College.



Bus: 9, 10, 33, 209, 211, 266, 267, 419, H91, 27, 391, 190, 220, 295P

Airport: Heathrow, Piccadilly Line to Barons Court.



Nearest over-ground train station: South Acton, half a mile to College.



Nearest Underground (Zone 3): Acton Town for Piccadilly and District Lines, 10 minute walk to College.



Bus: 70, 207, 266, 607, E3, H40

Airport: Heathrow, Piccadilly line to Acton Town.

Question 4

(5 marks)

What information does the leaflet give about the colleges? Write YES or NO.

addresses
train times
telephone numbers
underground stations
bus times

Question 5

(3 marks)

Which college building is better for Nada? Tick (✓) one box.

- Hammersmith and West London College
- Acton and West London College

Why? Give one reason.

.....

Part 2

(About 20 minutes)

Some students at your college write about their studies.



Azoumra
Subject: ESOL

“I wanted to develop my English language skills so that I could go on to further study. My friends recommended the college to me and told me that it had great teachers and a helpful and positive atmosphere. I am very happy with the quality of teaching and I find it much easier to have a conversation with other people. I would now like to go to university and then become an IT engineer.”



Remi
Subject: NVQ Carpentry and Joinery

“My uncle is a carpenter – he makes tables and chairs and things. That’s something that I have always been interested in. The college is close to my home and has provided me with a course that will help me to learn a useful skill. The teacher has explained things very well and been really helpful. I also get some help with my English, learning technical words I need to know. The course has had a positive effect on my life and I am already getting small paid jobs to do, making tables and chairs. I’ve made some good friends too.”



Emma
Subject: NVQ 2 Hairdressing

“I have always been interested in hairdressing and I really wanted to study it. I chose this college because it had the best exam results and offered the course that I wanted at convenient times. I would recommend this course to anyone that is interested in hairdressing or beauty therapy, because there is a wide variety of courses and the teaching is very good. After my course I would like to complete the Level 3 qualification and eventually become a hairdressing teacher.”

Question 6

(1 mark)

The best course for your friend, Nada, is

Tick (✓) one box

Azoumra’s course

Remi’s course

Emma’s course

Question 7

(1 mark)

Remi's uncle works with

Tick (✓) one box.

cars.

food.

wood.

Question 8

(4 marks)

Who wants to work at a college in the future?

Tick (✓) one box.

Azoumra

Remi

Emma

Who does some work for money?

Tick (✓) one box.

Azoumra

Remi

Emma

Who lives near the college?

Tick (✓) one box.

Azoumra

Remi

Emma

Who heard about the college from friends?

Tick (✓) one box.

Azoumra

Remi

Emma

Question 9

(2 marks)

There is **one** thing that **all** the students like about their courses. What is it?

.....

Now look at the information about your college library.

Learning Centre

The Learning Centre is here to support you in your learning.



Opening Times

Mon – Thurs	9.00am – 8.30pm
Friday	9.00am – 4.00pm
Saturday	10.00am – 4.00pm

As a member of the Learning Centre, you are obliged to follow the Users' Charter – see Noticeboard for more details. You need your student card to enter the Learning Centre and to borrow books.

Book Loans

- You can borrow 8 books.
- Most books are for 3 weeks, and some for 7 days.
- Books can be renewed by phone on 0207 565 1339, in person or on the College Intranet.
- Fines are charged for the late return of books. The usual fine is 10p per day until you return the book. The maximum fine is £2. Then you will not be allowed to use your student card until you pay the fine.

Student Support Services

Student Support Services offer help with:

- Computer programmes
- Development of study skills
- Writing essays & research methods/skills
- How to use the College Intranet



For further help please contact a member of staff or phone 0207 565 1377.

What else can you do in the Learning Centre?

- Study in quiet surroundings.
- 
 - Use email and the internet.
 - Use black and white printers and use photocopying machines. You use your student card to pay. Every student card has £2.50 credit on it and you can pay to top it up.
- 
 - Use videos, DVDs and audio cassettes that are related to your course. We have tape recorders and TV/video machines with headphones.
- 
 - Read newspapers, magazines and journals.
- 
 - Purchase books, stationery, floppy disks and blank CDs from the bookshop.

Full information on the services we provide is available on the College Intranet.

<http://learning.wlc.ac.uk>

Question 10

(1 mark)

The library opens at 9 am every day. Write TRUE or FALSE.

.....

Question 11

(1 mark)

How many books can you take out of the library?

.....

Question 12

(1 mark)

You want to keep a book for longer. What telephone number do you ring?

.....

Question 13

(1 mark)

You return a book late. What happens?

Tick (✓) one box.

You must pay some money.

You must phone the college.

You can't use your student card.

Question 14

(1 mark)

There is someone in the library to help you with your work. Write TRUE or FALSE.

.....

Question 15

(2 marks)

Your friend Nada is disabled. What does she do if she wants help in the Learning Centre?

.....

Question 16

(6 marks)

In the Learning Centre, what can you use your student card for? Write three things.

1

2

3

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